



## MERCHANDISE RETURN FORM [WWW.GREENWORKSTOOLS.CA](http://WWW.GREENWORKSTOOLS.CA)

### Your Details

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_ Order Number: \_\_\_\_\_

City / Province / Post Code: \_\_\_\_\_

\_\_\_\_\_

### Product Details

Model Number	Quantity	Product Description	Return Code

### Return Code

- 1 Wrong merchandise received
- 2 Damaged in shipping
- 3 Product defective
- 4 Customer not satisfied
- 5 Item not as described
- 6 Other

### Tracking Number

Tracking number is required for all returns. Return shipping is the responsibility of the customer unless otherwise noted by GREENWORKS customer service.

Carrier (ie. FedEx, UPS, Canada Post, etc) \_\_\_\_\_

Tracking Number: \_\_\_\_\_

Additional Notes/Comments: \_\_\_\_\_

\_\_\_\_\_

### Return Address

**Return to:**  
**SIMTECH**  
**501A Franklin Blvd.**  
**Cambridge, ON**  
**N1R 8G9**

#### Note:

If the product is missing a part or you require tech support, please contact GREENWORKS toll free helpline at **1-888-909-6757**.

All returns need a Return Merchandise Authorisation (RMA) Number. Please call **1-888-909-6757**